

Appen Secure Services

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Appen offers a suite of secure services offerings with flexibility to meet your specific requirements. Whether you are looking for secure remote worker options, ISO 27001 accredited facilities, or an option in between, we have services to suit your needs.

Secure Facilities

With years of experience working on programs that require the highest levels of security, Appen has the expertise to ensure your data remains secure, no matter the size of your program.

Our secure facilities options are designed to meet your needs depending on the level of security required and your budget requirements. And should you have specific needs that require a different solution than those listed below, we are happy to discuss a bespoke offering.

Secure Services

Appen offers a suite of secure service offerings with flexible options to ensure data security.



Secure Facilities

- Range of security Levels, up to government level of certification
- Sites in multiple geographies to meet client needs
- Supporting projects with PII and other sensitive data



Secure Remote Workers

- Scale to global crowd while maintaining data security
- Options including VPN Office and Virtual Application



Onsite Services

- Ensure compliance with your firm's requirements for onsite data access
- Appen manages onboarding of staff including background checks

Flexible options to meet your secure data needs

United Kingdom

Government level

- Approved to hold UK Government protectively marked material
- ISO/ IEC 27001:2013 accreditation
- Enhanced vetting for all staff
- Government Cyber Security Essentials certified to meet British Government requirements

Information assurance provided through multiple layers of security controls:

- Defense in depth
- Overnight patrols
- Intruder alarm with police response
- Separately zoned operational offices & server rooms
- Access controlled based on 'need to know' principle

Philippines

Commercial Level

- ISO/ IEC 27001:2013 accreditation
- Individual badge access required
- Onsite security
- Background checks
- Blocked windows
- Device-free zone
- Direct supervision
- Dedicated networks

United States & Australia

Commercial Level

- Individual badge access required
- Background checks for all staff
- Device-free zone





Secure Remote Worker

With our secure remote worker offerings, we ensure enhanced security for projects that require it.

Onsite Services

With security concerns on the rise, we recognize that organizations have policies mandating that their data stays onsite. In these cases, Appen provides onsite project resources who are onboarded according to your requirements. In addition, our offsite Project Management resources ensure data quality through the duration of the project. With Appen's onsite services, you can quickly achieve your goals while maintaining the security of your data.

Options include:

VPN Office

Virtual Private Network

Private connection for remote workers regardless of device or location around the world (where permissible within country)

- Provides secure access to restricted resources, wherever workers connect to the internet
- Supports Windows, MacOS, iOS, Android, and Linux devices

Strong TLS encryption

Encryption secures 100% of data transfer between network and remote workers

- Protects all communications from "malicious threats", "Unauthorized monitoring", "Third-party tracking with highly secured connection"

Split networking

Sends only approved communications and network traffic over VPN connection

- Secures network from unknown outside threats, and saves on monthly data costs

Platform availability

Laptop, Desktop

Virtual Application

Secure applications and data

Datacenter and network architecture built for the most security-sensitive projects

- Streams apps to any computer, including Chromebooks, Macs, and PCs
 - » Apps are streamed as encrypted pixels and access data secured within the private network
 - » Absolutely no data is stored on workers' computers
 - » Restricts copy / paste, file upload / download, and print actions

Identity federation

Federated access and controls via any SAML 2.0 compliant identity provider

- Workers can sign-in using their existing credentials, and existing directories can be used to control worker access to secured apps

Browser access

Allows access to apps from HTML5-capable browsers such as Chrome, Firefox, IE, and Edge

- Workers can access the apps they need through a browser at any time, no plug-ins or client software installations are needed

Platform availability

Laptop, Desktop

For more information contact us at hello@appen.com

